



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4907928717-0
Statement Date: 04/26/2017
Due Date: 05/17/2017

Service For:

BRENT HADDAD
208 MAJORS ST
SANTA CRUZ, CA 95060

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address

1955 41ST AVE STE B2
CAPITOLA, CA 95010

Your Enrolled Programs

Net Energy Metering (NEM)

Your Account Summary

Amount Due on Previous Statement	\$90.61
Payment(s) Received Since Last Statement	-71.73
Previous Unpaid Balance	\$18.88
Current Electric Monthly Charges	\$11.40
Electric Adjustments	-18.88
Current Gas Charges	52.87

Total Amount Due by 05/17/2017 \$64.27



Current charges include a discount of \$17.40 for CA Climate Credit.

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (05/2017) and other charges and taxes may apply. No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

Total NEM Charges Before Taxes	-\$347.58
Total Electric Minimum Delivery Charges	107.78
YTD Estimated NEM Charges At True-Up	\$0.00

Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

Continued on page 9

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: 4907928717-0 Due Date: 05/17/2017 Total Amount Due: \$64.27

Amount Enclosed:

\$

BRENT HADDAD
208 MAJORS ST
SANTA CRUZ, CA 95060-2510

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 / Baseline allowance: Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

Tier *	% of Baseline
1	0% – 100%
2	> 100%

** Doesn't apply to EV & ETOUAB*

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Distribution	\$10.51
Taxes and Other	0.89
Total Electric Charges	\$11.40

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 4907928717-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4907928717-0
Statement Date: 04/26/2017
Due Date: 05/17/2017

Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 208 MAJORS ST

Service Agreement ID: 4907928726

Rate Schedule: E6 TH Residential Time-of-Use Service

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Taxes	Estimated Total NEM Charges
06/22/2016	-164	-69	67	-166	-\$61.51	-\$5.28	-\$66.79
07/24/2016	-248	-115	-29	-392	-122.50	-10.52	-133.02
08/23/2016	-237	-78	21	-295	-98.27	-8.43	-106.70
09/22/2016	-175	-63	32	-205	-69.05	-5.93	-74.98
10/23/2016	-124	-42	89	-78	-38.66	-3.31	-41.97
11/21/2016	-2	33	28	59	9.27	0.81	10.08
12/21/2016	0	59	188	246	39.25	3.41	42.66
01/22/2017	0	45	148	194	30.72	2.66	33.38
02/22/2017	0	52	69	121	19.55	1.70	21.25
03/23/2017	0	36	-166	-130	-21.12	-1.83	-22.95
04/24/2017	0	9	-216	-206	-35.26	-3.06	-38.32
TOTAL	-950	-133	231	-852	-\$347.58	-\$29.78	-\$377.36

Differences in net usage may occur due to rounding

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
06/22/2016	\$7.23	-\$37.91
07/24/2016	10.51	-67.84
08/23/2016	9.86	-57.87
09/22/2016	9.86	-42.03
10/23/2016	10.19	-24.89
11/21/2016	9.53	4.58
12/21/2016	9.86	20.94
01/22/2017	10.52	16.64
02/22/2017	10.18	10.70
03/23/2017	9.53	-10.42
04/24/2017	10.51	-17.15
TOTAL	\$107.78	-\$205.25

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

Explanation of Calculations

Your YTD Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges are calculated each month but are not billed until the end of the True-Up period.

Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

You may be eligible for Net Surplus Compensation (NSC) at True-Up if your **Net Usage (kWh)** is negative. Your NSC is calculated at True-Up based on that month's market prices. If this were your True-Up statement, your estimated NSC would be -\$23.66 (-852 kWh @ \$0.027770/kWh).

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (**05/2017**).

Total NEM Charges Before Taxes	-\$347.58
Total Electric Minimum Delivery Charges	107.78
YTD Estimated NEM Charges At True-Up	\$0.00

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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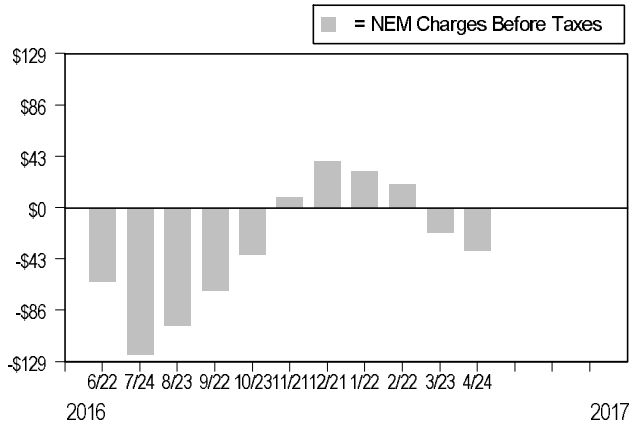
Summary of Your NEM Year-to-Date (YTD) Charges (continued)

Service For: 208 MAJORS ST

Service Agreement ID: 4907928726

Rate Schedule: E6 TH Residential Time-of-Use Service

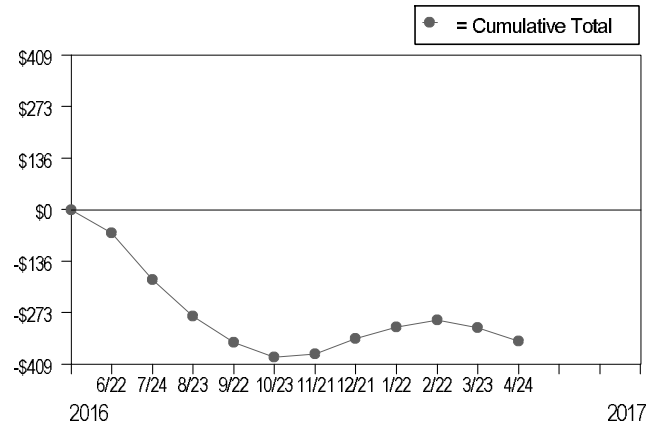
NEM Charges Before Taxes



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Account No: 4907928717-0
Statement Date: 04/26/2017
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Details of Electric Monthly Charges

03/24/2017 - 04/24/2017 (32 billing days)

Service For: 208 MAJORS ST

Service Agreement ID: 4907928726

Rate Schedule: E6 TH Residential Time-of-Use Service

Enrolled Programs: Net Energy Metering (NEM)

03/24/2017 – 04/24/2017

Minimum Delivery Charge ¹	32 days @ \$0.32854	\$10.51
City of Santa Cruz Utility Users' Tax (8.500%)		0.89

Electric Monthly Charges **\$11.40**

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$10.51. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter #	1007061572
Consumption	194.369000 kWh
Net Generation	-400.766400 kWh
Total Usage	-206.397400 kWh
Baseline Territory	T
Heat Source	Electric
Serial	B
Rotating Outage Block	2A



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Details of NEM Charges

03/24/2017 - 04/24/2017 (32 billing days)

Service For: 208 MAJORS ST
Service Agreement ID: 4907928726
Rate Schedule: E6 TH Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM)

03/24/2017 – 04/24/2017

Tier 1 Allowance	-476.80	kWh	(32 days x 14.9 kWh/day)	
Tier 1 Net Usage				
Part Peak	9.267100	kWh	@ \$0.18845	\$1.75
Off Peak	-215.664500	kWh	@ \$0.17162	-37.01
Energy Commission Tax				-0.06
City of Santa Cruz Utility Users' Tax (8.500%)				-3.00

Monthly NEM Charges **-\$38.32**

Your NEM balance will be reconciled on your True-Up statement (05/2017).

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
N/A	-4.47	-6.45

Service Information

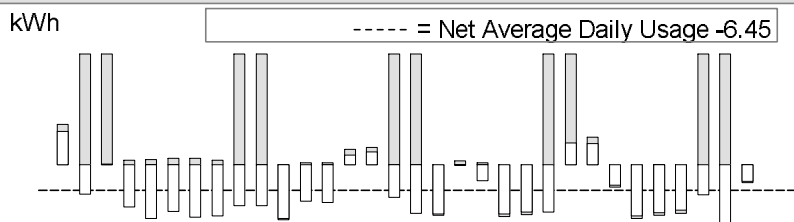
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Total Usage	-206.397400 kWh
Baseline Territory	T
Heat Source	Electric
Serial	B
Rotating Outage Block	2A

Additional Messages

You received a **California Climate Credit** on your electric bill. Households receive the electric credit twice a year, and small businesses receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

PLEASE NOTE: You are enrolled in a Tiered rate plan where the price of energy increases based on the amount of energy used. Effective **March 1**, your rate plan will be simplified and the number of tiers will be reduced from 3 to 2. For more information please visit: pge.com/tierchange.

Net Electric Usage This Period: -206.397400 kWh, 32 billing days



- Peak¹
- Part Peak²
- Off Peak³

Energy Charges

Peak ¹	\$0.00
Part Peak ²	\$1.75
Off Peak ³	-\$37.01

¹Peak: 5/1-10/31 1:00pm-7:00pm, M-F;

²Part Peak: 5/1-10/31 10:00am-1:00pm, 7:00pm-9:00pm, M-F; 5:00pm-8:00pm, Sat-Sun; 11/1-4/30 5:00pm-8:00pm, M-F;

³Off Peak: All Other Hours (including Holidays)



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Details of NEM Charges (continued)

Service For: 208 MAJORS ST
Service Agreement ID: 4907928726

Adjustments

California Climate Credit	-\$17.40
CA Climate Credit UUT Adjustment	-\$1.48

Total Adjustments	-\$18.88
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Account No: 4907928717-0
Statement Date: 04/26/2017
Due Date: 05/17/2017

Details of Gas Charges

03/25/2017 - 04/25/2017 (32 billing days)

Service For: 208 MAJORS ST
Service Agreement ID: 4907928789
Rate Schedule: G1 T Residential Service

03/25/2017 - 03/31/2017

Your Tier Usage

1

2

Tier 1 Allowance 12.53 Therms (7 days x 1.79 Therms/day)
Tier 1 Usage 7.000000 Therms @ \$1.28967 \$9.03
Gas PPP Surcharge (\$0.09589 /Therm) 0.67
City of Santa Cruz Utility Users' Tax (8.500%) 0.77

04/01/2017 - 04/25/2017

Your Tier Usage

1

2

Tier 1 Allowance 17.25 Therms (25 days x 0.69 Therms/day)
Tier 1 Usage 17.250000 Therms @ \$1.31023 \$22.60
Tier 2 Usage 7.750000 Therms @ \$1.84302 14.28
Gas PPP Surcharge (\$0.09589 /Therm) 2.39
City of Santa Cruz Utility Users' Tax (8.500%) 3.13

Total Gas Charges

\$52.87

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.28	1.83	1.00

Service Information

Meter # 727310C
Current Meter Reading 9,809
Prior Meter Reading 9,778
Difference 31
Multiplier 1.040685
Total Usage 32.000000 Therms
Baseline Territory T
Serial B

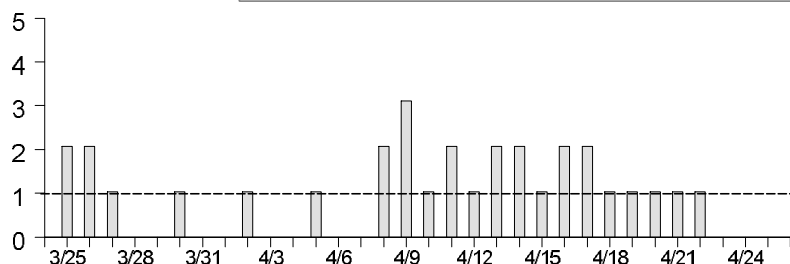
Gas Procurement Costs (\$/Therm)

03/25/2017 - 03/31/2017 \$0.40169
04/01/2017 - 04/25/2017 \$0.42225

Gas Usage This Period: 32.000000 Therms, 32 billing days

Therms

----- = Average Daily Usage 1.00





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Account No: 4907928717-0
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Due Date: 05/17/2017

Important Messages (continued from page 1)

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at www.pge.com/fera.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web www.pge.com/fera.

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al **1-800-989-9744**.

